



# higher education & training

Department:  
Higher Education and Training  
REPUBLIC OF SOUTH AFRICA



Hospitality Generics 2	DATES	ACTIVITY
Teamwork	03 August 2020	Read page 26-30
	04 August 2020	Read page 31-36
	05 August 2020	Read page 37-39
	06 August 2020	Read page 40-42
	07 August 2020	Do activity one

## ACTIVITY ONE

- 1.1 List and explain FIVE different types of teams in the hospitality industry. (5)
- 1.2 Name explain FIVE stages of team development (10)
- 1.3 Discuss FIVE characteristic of a successful team (5)
- 1.4 Differentiate between *team* and *group*. Present your answer in a table. (10)
- 1.5 Explain the responsibilities of the following team members:
  - Team leader or manager (2)
  - Team member (5)
- 1.6 Discuss the common qualities of an effective team. (6)